

Our ref: Sample

(Date)

Sample copy

Dear (Salutation)

Fund name, objective and Annual Management Charge (AMC) changes

Account number: <<Account_Number>>

Your financial adviser: <<BRKName>>

I am writing to you because you are invested in the Royal London Sustainable Managed Income fund, provided by RLUM Limited .

Royal London will change the name and objective of the fund from 27 March 2024.

In addition, Royal London is decreasing the AMC for the fund from 27 March 2024. Fund managers apply an AMC for the investment management they provide. This is reflected in the pricing of the fund and not taken directly from your holdings.

The Ongoing Charges Figure (OCF)/ Total Expense Ratio (TER) represents the ongoing charges for the fund, expressed as a percentage. It is the sum of the AMC and all other running costs of the fund. OCF is increasingly replacing the TER.

You'll see the new fund name on our valuations and statements after this date.

| Old fund name | New fund name |
|---|---|
| Royal London Sustainable Managed Income | Royal London Sustainable Corporate Bond Trust |

The old and new objectives are overleaf for you to compare.

Royal London has also confirmed that the dividend frequency of the fund will change from monthly to quarterly, paying distributions at the end of February, May, August and November.

You may want to speak to your financial adviser about the impact of the change. Please speak to them before making any investment decisions, or if you have any questions about the change.

If you don't have a financial adviser, we recommend that you consider the benefits of receiving professional financial advice, which can be especially important when you need to make investment decisions. If you would like to search for an adviser in your area you can start by visiting quilter.com/financial-advice/find-an-adviser.

How this will affect your account

- **The value of your holding** – The changes will not affect the value of your fund holding.
- **Risk profile** – The fund's risk profile may change.
- The Annual Management Charge (AMC) of the fund is changing.

This table shows the current and the new amounts once the change has completed.

| | AMC% | OCF / TER % |
|---------|------|-------------|
| Current | 0.55 | 0.59 |
| New | 0.52 | 0.55 |

Please note that none of the changes detailed in this letter affect any charges made by Quilter.

Why the funds are changing

Royal London is changing the investment objective and policy to reflect that the fund aims to achieve a total return over the medium term and to clarify that the fund may, within its main category of investments, have a greater focus on corporate bonds. As a result, they consider that the reference to 'Managed Income' in the name is no longer appropriate.

The next steps

You don't need to take any action unless you would like to choose a new asset from our extensive range. Please speak to your financial adviser before making any investment decisions or if you have any questions about this change.

If you have any questions about this letter, please speak to your financial adviser who will be able to help you. Alternatively, you can call or email us using the details shown and we will be happy to help. Our Customer Service Centre is open 8:30am – 5:30pm, Monday to Friday.

Yours sincerely



Callum Earl

Head of Customer Operations

Fund objectives

| Current fund Royal London Sustainable Managed Income | New fund Royal London Sustainable Corporate Bond Trust |
|--|---|
| <p>Fund objective: To achieve an income over a 12-month period that consistently exceeds typical cash deposit rates (measured by SONIA), paid out on a monthly basis, by predominantly investing in sterling-denominated bonds that are deemed to make a positive contribution to society. Investments in the scheme will adhere to the Manager's ethical and sustainable investment policy.</p> <p>Typically, 80% of the Scheme's assets will be invested in a diversified portfolio of sterling-denominated bonds or bonds hedged back to sterling (there is no formal restriction). These may include corporate bonds, government bonds and supranational bonds. The manager can also invest in global bonds issued in a variety of foreign currencies, with exposure hedged back to sterling.</p> | <p>Fund objective: To achieve a total return over the medium term, which should be considered as a period of 3-5 years, by predominantly investing in sterling-denominated bonds that are deemed to make a positive contribution to society. Investments in the scheme will adhere to the Manager's ethical and sustainable investment policy.</p> <p>Typically, a minimum of 80% of the Scheme's assets will be invested in a diversified portfolio of sterling-denominated (or hedged back to sterling) investment grade corporate and supranational bonds. The Scheme may also invest in other bond types including government bonds, preference shares, convertible debt, and bonds without an investment grade credit rating. The manager can also invest in global bonds issued in a variety of foreign currencies, with exposure hedged back to sterling.</p> |