

## Sending payments to us

*ISA, JISA, Collective Investment Account (CIA), Collective Investment Bond (CIB), Collective Retirement Account (CRA)*

*Payments for CashHub savings are not covered in this document because the bank transfer details are unique to each investor and will be communicated during the application process. CashHub payments must be made to Bondsmith and not the Quilter bank accounts referenced below.*

When sending payments for investments on our platform, it is important that the correct details are used.

Protecting your money is important to us, as well as being a regulatory requirement. The regulations differ according to the type of investment, so the way we treat each payment, and the bank accounts we use, also vary by investment type.

It is important to ensure that we have the correct controls in place so that the payments we receive are banked into the correct accounts, and to help us to continue to protect your money.

*You can send us a payment in the following ways:*

ISA, JISA or CIA	
Debit card	Online applications only (provided the payer is the investor)
Bank transfer	<b>Account name:</b> Quilter Investment Platform Ltd Collections Client Account <b>Sort code:</b> 56-00-68 <b>Account number:</b> 42087058
Cheque	<b>Payable to:</b> Quilter Investment Platform Ltd
Reference	Your account number with us, eg AC9999999-999 A SMITH - See below.

CIB	
Debit card	Online applications only (provided the payer is the investor)
Bank transfer	<b>Account name:</b> Quilter Life and Pensions Ltd Collections Account <b>Sort code:</b> 56-00-68 <b>Account number:</b> 42086841
Cheque	<b>Payable to:</b> Quilter Life and Pensions Ltd
Reference	Your account number with us, eg AC9999999-999 A SMITH - See below.

CRA	
Debit card	Top-up applications only, when submitted by customers using the online Customer Centre
Bank transfer	<b>Account name:</b> Quilter Life and Pensions Ltd Collections Account <b>Sort code:</b> 56-00-68 <b>Account number:</b> 42086841
Cheque	<b>Payable to:</b> Quilter Life and Pensions Ltd
Reference	Your account number with us, eg AC9999999-999 A SMITH - See below.

### *Reference to quote on your payment:*

It is important that you include your **account number** with us in the reference for your bank transfer or on the back of your cheque. The account number is in the format **AC9999999-999**.

**This will help us process your investment as quickly as possible, and enable us to match the money to your account.**

Please send cheques to: Quilter, SUNDERLAND, SR43 4JP.

If you have any questions please speak to your financial adviser; alternatively you can call our Customer Service Centre on Freephone **0808 171 2626** or email us at **ask@quilter.com**

*quilter.com*

*Please be aware that calls and electronic communications may be recorded for monitoring, regulatory and training purposes and records are available for at least five years.*

*Quilter is the trading name of Quilter Investment Platform Limited which provides an Individual Savings Account (ISA), Junior ISA (JISA) and Collective Investment Account (CIA) and Quilter Life & Pensions Limited which provides a Collective Retirement Account (CRA) and Collective Investment Bond (CIB).*

*Quilter Investment Platform Limited and Quilter Life & Pensions Limited are registered in England and Wales under numbers 1680071 and 4163431 respectively.*

*Registered Office at Senator House, 85 Queen Victoria Street, London, EC4V 4AB, United Kingdom. Quilter Investment Platform Limited is authorised and regulated by the Financial Conduct Authority. Quilter Life & Pensions Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Their Financial Services register numbers are 165359 and 207977 respectively. VAT number 386 1301 59.*

**Published:** July 2024

QIP 20846/106/7105

