

## **Private and confidential**

For your records

23 May 2024

Dear

## Confirming your transfer payment

**Customer name:** 

Collective Investment Account number: AC200000-003

Financial adviser:

Thank you for your request to make a transfer from your account.

We are in the process of the partial transfer and the payment of £20,000.00 will be sent to your new provider five working days after 23 May 2024.

You will be able to see details of any asset sales for the transfer in your contract notes which will be available online once the transactions are complete. They will also be shown in your next 'Quarterly Statement'.

If you have any questions, please contact your financial adviser who will be able to help you. Alternatively, you can call or email us using the details shown and we will be happy to help. Our Customer Service Centre is open 8.30am – 5.30pm, Monday to Friday.

Yours sincerely

**Callum Earl** 

Head of Client Services

If your account with us is looked after by your financial adviser, a copy of this letter will be available for them to view online.



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