

Private and confidential

► *For your records*

18 June 2021

Dear

**Customer name:**

**Collective Retirement Account number:** AC2000000

**Financial adviser:**

## Your Annual Pension Statement

I enclose a document giving a forecast of the future value of your Collective Retirement Account. Under pension regulations, we are required to give you a forecast of this kind each year.

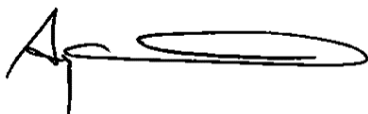
We will also continue to send you detailed account statements showing the value of your investments and details of any transactions that have happened during the last statement period.

### Expression of Wish

If you have not already done so, you may wish to update or provide us with an instruction outlining who you want to nominate as a beneficiary in the event of death. You can get an expression of wish from your financial adviser or from us.

If you have any questions, please contact your financial adviser who will be able to help you. Alternatively, you can call or email us using the details shown and we will be happy to help. Our Customer Service Centre is open 8.30am - 5.30pm, Monday to Friday.

Yours sincerely



Anthony Scammell  
UK Operations Director

***If your account with us is looked after by your financial adviser, a copy of this letter will be available for them to view online.***

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Portland Terrace  
Southampton, SO14 7EJ

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Please be aware that calls and electronic communications may be recorded for monitoring, regulatory and training purposes and records are available for at least five years.

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