Our ref: Sample

(Date)

Sample copy

Dear (Salutation)

Fund merger for AXA Framlington Monthly Income

Account number: *******
Your financial adviser: *******

I am writing to you because you are invested in the AXA Framlington Monthly Income fund, provided by AXA Investment Managers UK Limited.

AXA has informed us that the AXA Framlington Monthly Income fund will merge into the AXA Framlington UK Equity Income fund on **20 September 2024**. You'll see the new fund on your valuations and statements after that date.

The merger is subject to shareholder approval. If it isn't approved, we will write to let you know.

You may want to speak to your financial adviser about the impact of the merger. Please speak to them before making any investment decisions, or if you have any questions about this change.

If you don't have a financial adviser, we recommend that you consider the benefits of receiving professional financial advice, which can be especially important when you need to make investment decisions. If you would like to search for an adviser in your area you can start by visiting **quilter.com/financial-advice/find-an-adviser**.

The last date we can sell from the fund before the merger will be 11:00 am on 19 September 2024.

How the merger will affect your account

- The value of your fund holding The merger may affect the value of your fund holding, as explained below under the heading "Will the merger cost me anything?"
- **Direct Debits** If you are paying into the fund by Direct Debit:
 - 1) payments up to and including **19 September 2024** will be allocated to the AXA Framlington Monthly Income fund.
 - 2) any payments which are due to be collected whilst the merger is taking place will buy units proportionally across the other assets in your Direct Debit instruction. If the merging fund is the only fund in your instruction, those payments will be allocated to cash. They will stay in cash unless you choose to switch them to another asset in future
 - 3) payments after the merger will be allocated to the AXA Framlington UK Equity Income fund.

• Phasing and Rebalancing - Any phased investment or rebalancing instructions using the fund will automatically continue after the merger. Unless you give us an alternative choice, future transactions will be reapportioned across the other assets in your instruction, or cash if the merging fund is the only fund in your instruction.

Cash may not be suitable for your long-term investment needs. If you're happy for the amount to stay in cash, you don't need to do anything. Alternatively, you can switch the cash into an alternative asset(s) from our extensive range. Your financial adviser can give us your switch instruction, or you can switch by logging into our online Customer Centre at **quilter.com/login** or by sending us a switch form in the post.

A note about cash in your account

We don't take any product or service charges on your cash balance (although the value is still included in the total value calculation for the charge). Instead, we pay you a rate of interest on cash in your account and we are paid by retaining a proportion of the interest we receive from our banking partners.

You can find more information, including the current interest rate payable and how much interest we retain, on our website at **quilter.com/interest-on-cash**.

- The merger won't change the fund's risk profile. You can see more information about the new fund in its Key Investor Information document, available online at (URL). Please note, it may not reflect the charges applicable when accessing the fund through us.
- Ongoing Charge Figure (OCF) / Total Expense Ratio (TER)* the OCF/TER will change with the merger.
- * The OCF/TER represents the ongoing charges for the fund, expressed as a percentage. It is the sum of the Annual Management Charge (AMC) and all other running costs of the fund. The figure shown is normally the ongoing charges figure (OCF), which is increasingly replacing the total expense ratio (TER). You can find more information about how the merger will affect the OCF / TER and, where applicable, the Reimbursed Amount or Reimbursed Rebate on the last page of this letter.

Will the merger cost me anything?

The costs of any necessary realignment of the assets, transfer taxes, transaction costs, any costs and taxes associated with the transfer of the assets will be met by the merging fund. AXA anticipates that such costs should not exceed 0.10% of the fund's value.

Why the funds are merging

AXA is proposing the merger as they believe that it will allow unitholders in the merging fund to remain in a fund with a broadly similar investment objective and policy whilst benefitting from economies of scale by being part of a larger fund

You can find more information about the old and new funds below.

The next steps and avoiding the merger

You do not need to take any action unless you would like to choose a new asset from our extensive range. You can switch your holding in the AXA Framlington Monthly Income fund at any time up until **11:00 am on 19 September 2024**. If you decide to switch into a new asset(s), please note that you will also need to update your asset choice for Direct Debit payments, if applicable.

If you have any questions about this letter, please speak to your financial adviser who will be able to help you. Alternatively, you can call or email us using the details shown and we will be happy to help. Our Customer Service Centre is open 8:30am – 5:30pm, Monday to Friday.

Yours sincerely

Callum Earl

Head of Customer Operations

Fund information

Current fund AXA Framlington Monthly Income	New fund AXA Framlington UK Equity Income
Fund objective: To provide a monthly income with potential for long-term growth of capital. The Manager intends to achieve a yield of distributable income in excess of 100% of the FTSE All Share yield at the fund's year end on a rolling 3 year basis, and in excess of 90% on an annual basis.	Fund objective: To produce higher than average income with long-term growth of income and capital. The Manager also intends to achieve a yield of distributable income in excess of 100% of the FTSE All Share yield at the fund's year end on a rolling 3 year basis, and in excess of 90% on an annual basis.
The fund invests primarily in shares of UK listed companies which the Manager believes will provide above-average income and capital growth and will invest in companies of any size.	The fund has at least 70% of its investments in shares of companies domiciled, incorporated or having significant business in the UK, which the Manager believes are leading companies within their sector and will provide above-average returns. The fund has at least 51% of its investments in large companies which are in the FTSE 100 index.

Your account is currently on Charge Basis 1/2/3

AMC and OCF / TER changes for accounts on Charge Basis 1

Current AMC %	Current OCF/TER %*	New AMC %	New OCF/TER %*
1.50	1.63	1.50	1.61

AMC and OCF / TER changes for accounts on Charge Basis 2

	AMC %	OCF/TER %	Reimbursed amount %*	Effective OCF/TER %
Current	1.50	1.63	0.50	1.13
New	1.50	1.61	0.50	1.11

^{*}We receive a rebate from the fund manager in respect of this fund. This is effectively a discount that we negotiate on the fund manager's AMC. We reinvest part of this rebate as a 'reimbursed amount' into your account. You can see more details of this in the 'Customer Account Credit' section of your quarterly statements.

AMC and OCF / TER changes for accounts on Charge Basis 3

	AMC %	OCF/TER %	Reimbursed rebate %*	Effective OCF/TER %
Current	1.50	1.63	0.75	0.88
New	1.50	1.61	0.75	0.86

^{*}We receive a rebate from the fund manager in respect of this fund. This is effectively a discount on the fund manager's AMC, that we negotiate for you. We reinvest the whole rebate as a 'reimbursed rebate' into your account. You can see more details of this in the 'Customer Account Credit' section of your quarterly statements.

The AMC is the fund manager's Annual Management Charge. The AMC is not taken directly from your investment, but is reflected within the fund manager's pricing of the fund. This change will not affect any charges taken by Quilter.