

Our ref: Sample

(Date)

Sample copy

Dear (Salutation)

ACUMEN Portfolio – fund closures

Account number: XXXXXX

Your financial adviser: XXXXXX

I am writing to you because you are invested in one or more of the below ACUMEN Portfolio fund(s) as part of a model portfolio set up by your financial adviser. The funds are due to be closed from **25 September 2024**.

ACUMEN Income Portfolio
ACUMEN Portfolio 4
ACUMEN Portfolio 5
ACUMEN Portfolio 6
ACUMEN Portfolio 7
ACUMEN Portfolio 8

We will be unable to accept new investments into the fund(s) from 18 September 2024.

Your financial adviser will take any action that needs to be taken and, if necessary, help to address any questions you may have.

How the fund closing will affect your account

- **Phasing and Rebalancing** – Any **phased investment** or **rebalancing** instructions using the fund will automatically continue. These will either buy units in your other assets proportionally, or go into cash, depending on how your adviser set up the model portfolio. Alternatively, we will update the instruction if your financial adviser provides a revised asset choice.
- **Direct Debits** – If you are paying into the fund by Direct Debit future payments will either buy units in your other assets proportionally, or go into cash, depending on how your adviser set up the model portfolio. Alternatively, we will update the instruction if your financial adviser provides a revised asset choice.

Cash may not be suitable for your long-term investment needs. If you're happy for the amount to stay in cash, you don't need to do anything. Your financial adviser will take any action that needs to be taken and help to answer any questions you may have.

A note about cash in your account

We don't take any product or service charges on your cash balance (although the value is still included in the total value calculation for the charge). Instead, we pay you a rate of interest on cash in your account and we are paid by retaining a proportion of the interest we receive from our banking partners.

You can find more information, including the current interest rate payable and how much interest we retain, on our website at quilter.com/interest-on-cash.

Capital gains tax – Collective Investment Account only

If you choose to sell or switch your holdings, this is a disposal for capital gains tax purposes. Please speak to your financial adviser to understand how this may affect you.

The cost of the closure

Dealing costs and tax (estimated to be between 0.26%-0.32% of the fund(s) value) will be paid out of the property of the fund(s) as part of the closure process.

Why the fund manager is closing the fund

The funds have experienced large redemptions recently resulting in the size of the funds falling below the level that Investment Fund Services Ltd (IFSL) consider to be viable. They don't expect that the funds can be grown back to an acceptable size, and therefore believe closing the funds is in the best interests of investors.

If you have any questions about this letter, please speak to your financial adviser who will be able to help you. Alternatively, you can call or email us using the details shown and we will be happy to help. Our Customer Service Centre is open 8:30am – 5:30pm, Monday to Friday.

Yours sincerely,



Callum Earl

Head of Customer Operations