

Our ref: Sample

(Date)

# Sample copy

Dear (Salutation)

## ECO Advisors ESG Absolute Return – fund closure

**Account number:** XXXXXX

**Your financial adviser:** XXXXXX

I am writing to you because you are invested in the ECO Advisors ESG Absolute Return fund, provided by FundPartner Solutions (Europe) S.A.

The ECO Advisors ESG Absolute Return fund was closed on **24 January 2024**.

The fund was suspended by FundPartner Solutions on 20 December 2023.

When a fund changes, we try to write to you as soon as possible, to give you time to discuss the situation with your financial adviser and decide if you need to take any action. On this occasion, we did not tell you about the event until now because we did not receive sufficient prior notification from FundPartners Solutions. I am sorry that we did not write to you about this change sooner and for any inconvenience or concern that you have experienced because of the delay.

You will receive cash based on the value of your holding at the closure date. It will stay in cash until you choose a new asset.

**The fund has closed in line with the fund group's timeframe, which could mean it may take some time for the proceeds to appear on your account.**

To continue receiving the benefits of being invested in this type of fund you will need to switch into an alternative asset(s) from our extensive range. You can switch online by visiting **quilter.com** or by sending us a form in the post, but it is important you speak to your financial adviser before doing so. You can switch free of any Quilter administration charges.

Cash may not be suitable for your long-term investment needs and could be used to pay your financial adviser fees and/or our charges, leaving less to invest. We recommend you speak to your financial adviser about your investments and before making any investment decisions.

**If you don't have a financial adviser**, we recommend that you consider the benefits of receiving professional financial advice, which can be especially important when you need to make investment decisions. If you would like to search for an adviser in your area you can start by visiting [quilter.com/financial-advice/find-an-adviser](https://quilter.com/financial-advice/find-an-adviser).

### **Capital gains tax – Collective Investment Account only**

This is a disposal for capital gains tax purposes. Please speak to your financial adviser to understand how this may affect you.

### **The cost of the closure**

The costs associated with the liquidation of the fund were paid by the fund as permitted by the prospectus and are estimated to be approximately 0.16% of the fund value.

### **Why the fund manager has closed the fund**

Further to the receipt of substantial redemption requests, the board considered that the fund was no longer economically viable in the long run and that liquidating the fund would serve the best interests of the shareholders.

If you have any questions about this letter, please speak to your financial adviser who will be able to help you. Alternatively, you can call or email us using the details shown and we will be happy to help. Our Customer Service Centre is open 8:30am – 5:30pm, Monday to Friday.

Yours sincerely,

A handwritten signature in black ink that reads "CEarl." The signature is written in a cursive, slightly slanted style.

### **Callum Earl**

*Head of Customer Operations*