

Our ref: Sample

(Date)

# Sample copy

Dear (Salutation)

## Rize Medical Cannabis and Life Sciences UCITS ETF Acc – Asset closure

Account number: XXXXXX

Your financial adviser: XXXXXX

The Rize Medical Cannabis and Life Sciences UCITS ETF Acc asset that you invest in with us was closed from **20 December 2023**.

When an asset changes, we try to write to you as soon as possible, to give you time to discuss the situation with your financial adviser and decide if you need to take any action. On this occasion, we did not tell you about the event until now as we did not receive sufficient prior notification from Rize ETF. I am sorry that we did not write to you about this change sooner and for any inconvenience or concern that you have experienced because of the delay.

### How the asset closure has affected your account

The Rize Medical Cannabis and Life Sciences UCITS ETF Acc asset is closed and you will receive cash based on the value of your holding at the closure date. It will stay in cash until you choose a new asset.

### The asset has closed in line with Rize ETF's timeframe, which could mean it will take some time for the proceeds to appear on your account.

To continue receiving the benefits of being invested in this type of asset you will need to switch into an alternative asset(s) from our extensive range. You can switch online by visiting [quilter.com](https://www.quilter.com) or by sending us a form in the post, but it is important you speak to your financial adviser before doing so. You can switch free of any Quilter administration charges.

Cash may not be suitable for your long-term investment needs and could be used to pay your financial adviser fees and/or our charges, leaving less to invest. We recommend you speak to your financial adviser about your investments and before making any investment decisions.

**If you don't have a financial adviser**, we recommend that you consider the benefits of receiving professional financial advice, which can be especially important when you need to make investment decisions. If you would like to search for an adviser in your area you can start by visiting [quilter.com/financial-advice/find-an-adviser](https://quilter.com/financial-advice/find-an-adviser)

### Capital gains tax – Collective Investment Account only

If you choose to sell or switch your holdings, this is a disposal for capital gains tax purposes. Please speak to your financial adviser to understand how this may affect you.

### Why the fund manager has closed the asset

Following the terms of the prospectus, the directors have exercised their discretionary right to redeem all of the shares if the size of the asset falls below the threshold.

If you have any questions about this letter, please speak to your financial adviser who will be able to help you. Alternatively, you can call or email us using the details shown and we will be happy to help. Our Customer Service Centre is open 8:30am – 5:30pm, Monday to Friday.

Yours sincerely,

A handwritten signature in black ink that reads "Callum Earl". The signature is written in a cursive, slightly slanted style.

**Callum Earl**

*Head of Customer Operations*