

Our ref: Sample

(Date)

Sample copy

Dear (Salutation)

Fund conversion for M&G UK Income Distribution

Account number: *****

Your financial adviser: *****

I am writing to you because you are invested in the M&G UK Income Distribution Share Class R fund, provided by M&G Securities Limited .

We converted the M&G UK Income Distribution Share Class R fund into the Share Class I of the same fund on 11 July 2024. You'll see the new fund on your valuations and statements after that date.

Converted fund (share class)	New fund (share class)
M&G UK Income Distribution Share Class R	M&G UK Income Distribution Share Class I

You may want to speak to your financial adviser about the impact of the conversion. Please speak to them before making any investment decisions, or if you have any questions about this change.

If you don't have a financial adviser, we recommend that you consider the benefits of receiving professional financial advice, which can be especially important when you need to make investment decisions. If you would like to search for an adviser in your area you can start by visiting [quilter.com/financial-advice/find-an-adviser](https://www.quilter.com/financial-advice/find-an-adviser).

How the conversion will affect your account

- **The value of your fund holding** – the conversion has not affected the value of your fund holding.
- **Rebalancing** – Any instructions using the fund will automatically continue after the conversion. Unless you give us an alternative choice, future transactions will be reapportioned across the other assets in your instruction, or cash if the converting fund is the only fund in your instruction.

Cash may not be suitable for your long-term investment needs. If you're happy for the amount to stay in cash, you don't need to do anything. Alternatively, you can switch the cash into an alternative asset(s) from our extensive range. Your financial adviser can give us your switch instruction, or you can switch by logging into our online Customer Centre at quilter.com/login or by sending us a switch form in the post.

- The conversion **won't have changed the fund's risk profile.**
- **Ongoing Charge Figure (OCF) /Total Expense Ratio (TER)** - the OCF/TER has changed with the conversion.
- The **reimbursed rebate** that applies to your fund holding has changed from 0.00% to 0.05%.

Fund managers apply an Annual Management Charge (AMC) for the investment management they provide. This is reflected within the daily price of the fund and not taken directly from your holdings.

The OCF/TER represents the ongoing charges for the fund, expressed as a percentage. It is the sum of the AMC and all other running costs of the fund. OCF is increasingly replacing the TER.

We receive a rebate from the fund manager in respect of the I share class. This is effectively a discount on the fund manager's AMC, that we negotiate for you. We reinvest the whole rebate as a 'reimbursed rebate' into your account. You can see more details of this in the 'Customer Account Credit' section of your quarterly statements.

The table below shows the current and new AMC, OCF/TER and reimbursed rebate of the fund. The Effective OCF/TER is the OCF/TER less the reimbursed rebate.

	AMC %	OCF / TER %	Reimbursed rebate %	Effective OCF/ TER %
Current	0.90%	0.98%	0.00%	0.98%
New	0.70%	0.70%	0.05%	0.65%

Please note that none of the changes detailed in this letter affect any charges made by Quilter.

Why the fund was converted

We converted you into a cheaper share class which has a lower Annual Management Charge and you will benefit from lower ongoing charges.

If you have any questions about this letter, please speak to your financial adviser who will be able to help you. Alternatively, you can call or email us using the details shown and we will be happy to help. Our Customer Service Centre is open 8:30am – 5:30pm, Monday to Friday.

Yours sincerely



Callum Earl

Head of Customer Operations