

Our ref: Sample

(Date)

Sample copy

Dear (Salutation)

ACUMEN Portfolio – fund closure

Account number: XXXXXX

Your financial adviser: XXXXXX

I wrote to you in September 2024 about the closure of the ACUMEN Portfolio funds, provided by Investment Fund Services Limited (IFSL). You are invested in one or more these funds.

ACUMEN Income Portfolio
ACUMEN Portfolio 4
ACUMEN Portfolio 5
ACUMEN Portfolio 6
ACUMEN Portfolio 7
ACUMEN Portfolio 8

The funds closed on 25 September 2024 and an initial capital payment has been allocated to your account as cash. The value of your ACUMEN holdings in your account has been adjusted to reflect this initial payment.

Cash may not be suitable for your long-term investment needs. If you're happy for the amount to stay in cash, you don't need to do anything. Alternatively, you can switch the cash into an alternative asset(s) from our extensive range. Your financial adviser can give us your switch instruction, or you can switch by logging into our online Customer Centre at quilter.com/login or by sending us a switch form in the post.

If you don't have a financial adviser, we recommend that you consider the benefits of receiving professional financial advice, which can be especially important when you need to make investment decisions. If you would like to search for an adviser in your area you can start by visiting quilter.com/financial-advice/find-an-adviser

A note about cash in your account

We don't take any product or service charges on your cash balance (although the value is still included in the total value calculation for the charge). Instead, we pay you a rate of interest on cash in your account and we are paid by retaining a proportion of the interest we receive from our banking partners.

You can find more information, including the current interest rate payable and how much interest we retain, on our website at quilter.com/interest-on-cash

IFSL advises that a final capital payment is expected to be made by 28 February 2025. I will write to you again when any future payment is received.

If you have any questions about this letter, please speak to your financial adviser who will be able to help you. Alternatively, you can call or email us using the details shown and we will be happy to help. Our Customer Service Centre is open 8:30am – 5:30pm, Monday to Friday.

Yours sincerely,

A handwritten signature in black ink that reads "Callum Earl". The signature is written in a cursive, slightly informal style.

Callum Earl

Head of Customer Operations