Our ref: Sample

(Date)

# Sample copy

Dear (Salutation)

# Kayne Anderson Renewable Infrastructure UCITS - fund closure

Account number: \*\*\*\*\*\*\*
Your financial adviser: \*\*\*\*\*\*\*

The Kayne Anderson Renewable Infrastructure UCITS fund that you invested in as part of a model portfolio set up by your financial adviser closed on 29 November 2024.

# Your financial adviser will take any action that needs to be taken and, if necessary, help to address any questions you may have.

When a fund changes, we normally try to write to you as soon as possible, to give you time to discuss the situation with your financial adviser and decide if you need to take any action. On this occasion, we did not tell you about the event until now because we did not receive sufficient prior notification from Waystone Investment Management (IE) Ltd. I am sorry that we did not write to you about this change sooner and for any inconvenience or concern that you have experienced because of the delay.

#### How the fund closing affects your account

• **Rebalancing** - Any **rebalancing** instructions using the fund will automatically continue. These will either buy units in your other assets proportionally, or go into cash, depending on how your adviser set up the model portfolio. Alternatively, we will update the instruction if your financial adviser provides a revised asset choice.

Cash may not be suitable for your long-term investment needs. If you're happy for the amount to stay in cash, you don't need to do anything. Your financial adviser will take any action that needs to be taken and help to answer any questions you may have.

# A note about cash in your account

We don't take any product or service charges on your cash balance (although the value is still included in the total value calculation for the charge). Instead, we pay you a rate of interest on cash in your account and we are paid by retaining a proportion of the interest we receive from our banking partners.

You can find more information, including the current interest rate payable and how much interest we retain, on our website at **quilter.com/interest-on-cash**.

#### The cost of the closure

Costs associated with the closure were borne by the fund, which Waystone accounted for in the price of the fund.

### Why the fund manager closed the fund

Following a review of the current market conditions, Waystone Management Company (IE) Limited, in consultation with Kayne Anderson Capital Advisors, concluded that the fund was not viable in the long term due to the ongoing costs, the size of the fund and prospects of raising additional capital for the fund.

If you have any questions about this letter, please speak to your financial adviser who will be able to help you. Alternatively, you can call or email us using the details shown and we will be happy to help. Our Customer Service Centre is open 8:30am – 5:30pm, Monday to Friday.

Yours sincerely

**Callum Earl** 

Head of Client Services