Our ref: Sample

(Date)

Sample copy

Dear (Salutation)

Fund merger for VT EPIC Multi Asset Balanced

Account number: *******
Your financial adviser: *******

I am writing to you because you are invested in the VT EPIC Multi Asset Balanced fund, provided by Valu-Trac Investment Management Limited.

Valu-Trac has informed us that the VT EPIC Multi Asset Balanced fund will merge into the VT EPIC Multi Asset Growth fund on **08 November 2024**. You'll see the new fund on your valuations and statements after that date.

The merger is subject to shareholder approval. If it isn't approved, we will write to let you know.

You may want to speak to your financial adviser about the impact of the merger. Please speak to them before making any investment decisions, or if you have any questions about this change.

If you don't have a financial adviser, we recommend that you consider the benefits of receiving professional financial advice, which can be especially important when you need to make investment decisions. If you would like to search for an adviser in your area you can start by visiting **quilter.com/financial-advice/find-an-adviser**.

The last date we can sell from the fund before the merger will be 11:00 am on 07 November 2024.

How the merger will affect your account

• The value of your fund holding – The merger will not affect the value of your fund holding.

- Direct Debits If you are paying into the fund by Direct Debit:
 - 1) payments up to and including **07 November 2024** will be allocated to the VT EPIC Multi Asset Balanced fund.
 - 2) any payments which are due to be collected whilst the merger is taking place will buy units proportionally across the other assets in your Direct Debit instruction. If the merging fund is the only fund in your instruction, those payments will be allocated to cash. They will stay in cash unless you choose to switch them to another asset in future.
 - 3) payments after the merger will be allocated to the VT EPIC Multi Asset Growth fund.
- Phasing and Rebalancing Any phased investment or rebalancing instructions using the fund will automatically continue after the merger. Unless you give us an alternative choice, future transactions will be reapportioned across the other assets in your instruction, or cash if the merging fund is the only fund in your instruction.
- **Treasured assets** if you have treasured the fund to be excluded when deducting units to meet certain scheduled payments from your account (for example charges and ongoing adviser fees), this arrangement will stop. You can arrange to treasure different assets by providing us with a new treasured asset request form.

Cash may not be suitable for your long-term investment needs. If you're happy for the amount to stay in cash, you don't need to do anything. Alternatively, you can switch the cash into an alternative asset(s) from our extensive range. Your financial adviser can give us your switch instruction, or you can switch by logging into our online Customer Centre at **quilter.com/login** or by sending us a switch form in the post.

A note about cash in your account

We don't take any product or service charges on your cash balance (although the value is still included in the total value calculation for the charge). Instead, we pay you a rate of interest on cash in your account and we are paid by retaining a proportion of the interest we receive from our banking partners.

You can find more information, including the current interest rate payable and how much interest we retain, on our website at **quilter.com/interest-on-cash**.

- The merger may change the fund's risk profile. You can see more information about the new fund in its Key Investor Information document, available online at (URL). Please note, it may not reflect the charges applicable when accessing the fund through us.
- Ongoing Charge Figure (OCF) / Total Expense Ratio (TER) The OCF/TER will change with the merger.

Fund managers apply an Annual Management Charge (AMC) for the investment management they provide. This is reflected within the daily price of the fund and not taken directly from your holdings.

The OCF/TER represents the ongoing charges for the fund, expressed as a percentage. It is the sum of the AMC and all other running costs of the fund. OCF is increasingly replacing the TER.

We receive a rebate from the fund manager in respect of this fund. This is effectively a discount on the fund manager's AMC, that we negotiate for you. We reinvest the whole rebate as a 'reimbursed rebate' into your account. You can see more details of this in the 'Customer Account Credit' section of your quarterly statements.

The table below shows the current and new AMC, OCF/TER and reimbursed rebate of the fund. The Effective OCF/TER is the OCF/TER less the reimbursed rebate.

	AMC %	OCF/TER % *	Reimbursed rebate %	Effective OCF/TER % #
Current	0.75	1.53	0.10	1.43
New	0.75	1.69	0.10	1.59

Please note that none of the changes detailed in this letter affect any charges made by Quilter.

Why the funds are merging

According to Valu-Trac, the merging fund has not grown in line with expectations. The Investment Manager is currently subsidising the management costs of the fund so that the Ongoing Charge Figure is capped at 1.05%. The costs of managing the fund have been increasing and, if the cap is removed, the fund will become unviable.

The merger will bring together two funds with similar portfolios and return profiles. Valu-Trac believes investors will benefit from the economies of scale and reduced costs associated with the management of a larger pool of assets.

You can find more information about the old and new funds overleaf.

The next steps and avoiding the merger

You do not need to take any action unless you would like to choose a new asset from our extensive range. You can switch your holding in the VT EPIC Multi Asset Balanced fund at any time up until **11:00 on 07 November 2024**. If you decide to switch into a new asset(s), please note that you will also need to update your asset choice for Direct Debit payments, if applicable.

If you have any questions about this letter, please speak to your financial adviser who will be able to help you. Alternatively, you can call or email us using the details shown and we will be happy to help. Our Customer Service Centre is open 8:30am – 5:30pm, Monday to Friday.

Yours sincerely

Callum Earl

Head of Customer Operations

Fund objectives

Current fund

VT EPIC Multi Asset Balanced

To achieve returns from both capital and income over the	Fund objective:
assets. The Investment Manager uses a global asset allocation framework to invest across a range of asset classes, geographies, sectors and investment styles to provide a portfolio which it considers to be balanced. The portfolio invests in a combination of specialist Funds, ETFs, listed investment vehicles, individual securities and cash, and uses derivatives for hedging and investment purposes to both	To achieve capital growth over the long term (5 years) by investing across a global portfolio of assets. The Investment Manager uses a global asset allocation framework to invest across a wide range of asset classes, geographies, sectors and investment styles. The portfolio aims to generate capital growth by investing in a combination of specialist funds, ETFS, listed investment vehicles, individual securities and cash, and uses derivatives for hedging and investment purposes to both reduce market risk and enhance returns. As a consequence, the portfolio exhibits moderate correlation to traditional asset classes.

New fund

VT EPIC Multi Asset Growth